



## JARVIS PICCADILLY HOTEL

Geoff Peters  
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Dear Geoff,

This is just a short note of thanks from me for your efforts over the last couple of days.

It is (frustratingly) a refreshing change to have someone come along, look at the problem in a calm & professional manner, and implement a solution that works. Interestingly you are the first person on the project team that I have witnessed looking at the job from a customer's perspective.

It's a big old beast and no doubt it takes a bit of doing - but it makes a huge difference to my guys (and the customers...) when we can deliver the product that we all want.

Thanks again.

All the best,

Stephen Beech  
General Manager



INVESTOR IN PEOPLE

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